

Dorset Workplace Experiences

INDIVIDUAL PERSPECTIVE



Opportunity

I signed up for Work Experience with Keith Spicer in 2016 after I finished school. During my two-week placement I went around all the departments I felt were of interest to me and shadowed a member of each team to give me a better understanding of how each role functions in a business.

During my time with each department, I asked lots of questions on the routes they took to get them to where they were, this really helped me as a young adult see that no route was the same and each department member had taken a different approach whether that be through university, work experience or starting out as an apprentice.

Each person I spent time with had put time aside for me and took time out of their role to support me, this I remember made me feel very fortunate as it was clear they believed in me and wanted me to succeed. It became very clear during my work experience that Customer Services was the department I had felt most comfortable in.

It showed me I was a people person and building relationships with customers was something I felt came more naturally to me.

Impact

Completing my work experience really helped to shape me as a person and who I am today, the knowledge and communication skills I gained during that time was incredibly valuable and has enabled me to get to where I am in my career today as Customer Relationship Manager.

The individuals I spent time with during my work experience were very impactful and gave me a level of responsibility which really helped to give me the confidence that I am capable of anything I work hard at and put my mind too.

By completing my work experience at Keith Spicer, it opened opportunities for me when roles came up within the business as when applying externally, they knew who I was because of the working relationships I had built, and I felt confident that I knew what I could offer the business after seeing how it functioned.

Top Tip

My top tip for employers would be to make sure they prepare for an individual completing work experience in advance of them joining and that they offer work experience across a few departments within the business to give a better overview of the company and to enable the individual completing the work experience to have more exposure to different career paths. I also think it is important that those running the work experience are individuals who are motivating and enthusiastic.

At a Glance

Keith Spicer Ltd

Ferndown Industrial Estate

Food Manufacturing

Block Placement

 **Dorset
Chamber**

Dorset
CAREERS HUB

THE CAREERS &
ENTERPRISE
COMPANY

Get Involved

dorsetchamber.co.uk/workex