



Dorset Chamber Vision and Mission

Welcome to the 2025 three-year Dorset Chamber Vision and Mission statement. This clearly states our ambitions as the accredited Chamber of Commerce for the county of Dorset, incorporating the unitary authority areas of Dorset and Bournemouth, Christchurch and Poole.

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Dorset Chamber Premier Business Partners



Sports Partner



Legal Partner

Dorset Chamber Platinum Business Partners



Insurance Partner



Financial Planning Partner



Aviation Partner

Bournemouth & Poole College

Further Education Partner



Higher Education Partner



Event Management Partner



Public Relations Partner



Digital Storm

Website Partner

THE DOLPHIN

Retail Partner

ENHANCE

I.T. Solutions Partner



Engineering Partner

forv/s
mazars

Accountancy Partner



Construction Partner



Creative Partner



Telecomms & Technology Partner

J.P.Morgan

Financial Partner

LOCALIQ

Digital Marketing Partner



Public Transport Partner



volvo
Automotive Partner



Steel Construction Partner



Business Growth Partner



Property Partner



Marine Manufacturing Partner

Ambition

Our ambition is to support economic growth and prosperity in Dorset through the delivery of professional and valuable business services. This is both through membership and international trade services but also as an inclusive and innovative Chamber of Commerce that supports businesses and organisations of all sizes across all sectors, to enhance and amplify the voice of business in influencing future policy for those areas.

Established in 1949, Dorset Chamber is a not-for-profit business accredited by the British Chambers of Commerce.

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Vision

A vibrant and prosperous Dorset business community that enhances the quality of life for all.

Mission

To drive the growth and prosperity of businesses as the county's leading business support and representative organisation.

Supporting businesses through membership services

We provide membership benefits to protect businesses, help them address specific issues, access advice and support, save money, improve staff retention, develop skills, help them raise their profile, develop new business relationships and opportunities and ultimately, drive business growth and success.

- The provision of legal expenses insurance and access to professional legal, HR and Health and Safety advice
- Helping businesses save money on services to support businesses and employees
- Providing a platform for businesses to raise their profile within the Dorset business community – including social media
- Connecting our business community through a range of events and services
- Providing training and workshops to develop knowledge and skills on business critical issues



Delivering business events

We deliver a wide range of business events with a focus on providing a warm, friendly and professional experience for both members and the wider business community. Our events offer attendees the opportunity to develop new and existing relationships, hear from interesting speakers and business leaders and discuss key issues impacting business.

Some of our events are exclusively for members, others are open to the wider business community. Event sponsorship also offers businesses a significant opportunity to raise their profile.

- A broad range of business events for different audiences
- Conferences
- Business exhibitions
- Business Awards
- Experience events such as walks and visits
- Sector specific events
- Supply chain development



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Ensuring businesses have the skills they need now and in the future

Skills are essential in helping businesses improve productivity, remain competitive and grow. We work with a range of training providers, educational institutions and industry experts to provide training for business across a range of areas including:

- Business skills
- Technology
- ESG (environmental/ Net Zero, social and governance)
- Legislation updates
- Supporting the professional and personal development of our future workforce

Dorset Chamber also works with a range of partners in delivering the Dorset Local Skills Improvement Plan (LSIP).



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Supporting the wider business community

We deliver, often in partnership, businesses services and support for the wider business community on a commercial basis. This may include:

- Business support programmes funded by the public sector
- Research and consultation projects
- Events
- Event management services
- Specific business services
- Training programmes
- Marketing services



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Providing a voice for business

As the accredited Chamber of Commerce for the county, Dorset Chamber provides advocacy support to our members on issues that may directly impact on them or the wider business community. This also includes representing all businesses (no matter their size) to lobby for change that businesses need, to grow our local and national economy and to influence developing policy to support business success. We provide regular proactive and reactive comments to the media and provide a voice for business on issues such as:

- The economic environment
- Changes in legislation and taxation
- Infrastructure
- Politics and policy
- Events impacting business
- Business support
- People and skills
- Polls and surveys
- Representing business on key forums and committees
- Working with local authorities and regional bodies on issues impacting business
- Raising issues through the accredited Chamber network at a regional and national level



Helping Dorset businesses trade internationally

Dorset Chamber is part of an international network of accredited Chambers of Commerce and encourages and helps businesses develop new international markets. Our accreditation with the British Chambers of Commerce means we are approved to certify export documents and can arrange for 3rd party legalisation including embassies, notaries and apostille. We also offer advice on specific country requirements provided.

Documents we can issue (all available online) include:

- Certificates of Origin
- EUR1s
- ATA Carnets

We also deliver a range comprehensive training programmes and consultancy covering all aspects of international trade. We are also able to advise businesses regarding HMRC compliance.



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Working with external partners and stakeholders

We recognise the importance of working in partnership to simplify routes to support for businesses as well aligning and working with key partners on business-critical issues such as skills, infrastructure and policy.

In a complex external environment for businesses to navigate, we believe partnership working and collaboration is essential.

- Local authorities
- Education providers (schools, further and higher education)
- Other business membership and support organisations
- Charities and the third sector
- Local, regional and national committees and partnerships
- Building global partnerships





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